



Snap Creator Server runs as root, but other user gets CAT-00106

https://kb-stage.netapp.com/Legacy/Snap_Creator_Framework/Snap_Creator_Server_runs_as_root%2...

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Applies to

Snap Creator Framework (SCF) 4.3.x

Issue

SCF backups work when the `scServer start` command was run as root user

SCF backups fail when the `scServer start` command was run as another user. The error seen is:

```
ERROR - ENG-00001: Starting workflow [backup] failed with
error:[CAT-00106: Couldn't create Extended Repository Record entry] Trace
: com.netapp.snapcreator.workflow.exception.WorkFlowException: CAT-00106:
Couldn't create Extended Repository Record entry
```

