NetApp Knowledge Base

SMHV backup fails because VM is recognized by multiple hosts

https://kb-stage.netapp.com/Legacy/SnapManager_Suite/SMHV_backup_fails_because_VM_is_recog…
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Applies to

SnapManager for Hyper-V (SMHV)

Issue

- SMHV backup report shows error:

```
Backup task failed to succeed. Error: Vss Requestor - Backup Components
failed.Could not find component \<VM ID> of writer {<Writer ID>}.
```

- There is a host in which PowerShell command `GET-VM` shows that **Status** of the VM is **Operating normally**.
- There is also another host in which `GET-VM` shows that **Status** of the same VM is **Cannot connect to virtual machine configuration storage**.

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