



## Storage bridge FC\_PORT\_X is Offline

[https://kb-stage.netapp.com/on-prem/ontap/mc/MC-KBs/Storage\\_bridge\\_FC\\_PORT\\_X\\_is\\_Offline](https://kb-stage.netapp.com/on-prem/ontap/mc/MC-KBs/Storage_bridge_FC_PORT_X_is_Offline)

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### Applies to

- Fabric MetroCluster
- ATTO 7500N FibreBridge
- ATTO 7600N FibreBridge

### Issue

- One of the FC ports on an ATTO bridge is reporting offline:

```
[hostname: dsbridge_admin: fc.bridge.fc.port.alert:alert]: Fibre Channel  
FibreBridge7500N Bridge ATTO_200000xxxxxxxx4c0 S/N: FB7500Nxxxxxxx WWN:  
200000xxxxxxxxx FC Port FC_PORT1 offline.
```

```
[hostname: schmd: hm.alert.raised:alert]: Alert Id =
StorageBridgePortDown_Alert , Alerting Resource = 210000xxxxxxxx raised by
monitor system-connect
```

```
[hostname: mgwd: callhome.hm.alert.major:alert]: Call home for Health Monitor
process schm: StorageBridgePortDown_Alert[210000xxxxxxxx].
```

```
storage bridge show -fields fc-port-index-list,fc-port-oper-state-list shows
one FC port as offline:
```

Example:

```
name fc-port-index-list fc-port-oper-state-list
```

```
-----
ATTO_200000xxxxxxxx4c0 1,2 offline,online <<<< FC port 1 offline
ATTO_200000xxxxxxxx480 1,2 online,online
```