



## Multiple disk checksum errors seen only against MetroCluster IP remote disks

[https://kb-stage.netapp.com/on-prem/ontap/mc/MC-KBs/Multiple\\_disk\\_checksum\\_errors\\_seen\\_only\\_ag...](https://kb-stage.netapp.com/on-prem/ontap/mc/MC-KBs/Multiple_disk_checksum_errors_seen_only_ag...)

Updated: Wed, 24 Jun 2026 07:24:38 GMT

### Applies to

Metrocluster IP

### Issue

- The following multiple disk checksum errors/alerts are seen only against the remote disks of the MCCIP system

```
9/5/2021 02:55:45 node-02 EMERGENCY callhome.hba.failed: Call home  
for Write Verification Error: Port 0m Failed. Keep the adapter offline and  
contact NetApp technical support for assistance.
```

```
9/5/2021 02:55:45 node-02 ALERT disk.checksum.offlineAdapter:
```

Adapter 0m taken offline due to checksum verification failure on multiple disks. Keep the adapter offline and contact Contact NetApp technical support. for assistance.

```
Sat Sep 04 01:14:17 -0500 [node-01: raidio_thread:
raid_rg_readerr_repair_cksum_error_1:notice]: params: {'disk_rpm': 'N/A',
'vendor': 'NETAPP ', 'firmware_revision': 'NA54', 'shelf': '51', 'disk_info':
'Disk /aggr1_node_01/plex1/rg0/0m.i1.7L60P1 Shelf 51 Bay 3 [NETAPP
X357_SLNGE3T8ATE NA54] S/N [HLY05C11111111]
Sat Sep 04 18:09:56 -0500 [node-01: disk_server_0:
disk_checksum_verifyFailed_1:alert]: params: {'vol': '-----', 'diskName':
'0m.i1.7L42', 'bno': '180189583', 'block': '0', 'fileid': '-1'}
Sat Sep 04 22:47:23 -0500 [node-01: raidio_thread:
raid_rg_readerr_repair_cksum_stored_1:notice]: params: {'disk_rpm': 'N/A',
'vendor': 'NETAPP ', 'firmware_revision': 'NA54', 'shelf': '1', 'disk_info':
'Disk /aggr0_node_01/plex8/rg0/0m.i1.7L3P3 Shelf 1 Bay 2 [NETAPP
X357_S16433T8ATE NA54] S/N [S3SGNF0KB01111111111]
Sat Sep 04 22:47:23 -0500 [node-01: raidio_thread:
raid_rg_readerr_repair_cksum_error_1:notice]: params: {'disk_rpm': 'N/A',
'vendor': 'NETAPP ', 'firmware_revision': 'NA54', 'shelf': '1', 'disk_info':
'Disk /aggr0_node_01/plex8/rg0/0m.i1.7L3P3 Shelf 1 Bay 2 [NETAPP
X357_S16433T8ATE NA54] S/N [S3SGNF0KB01111111111]
Sat Sep 04 23:47:23 -0500 [node-01: config_thread:
callhome.checksum.multiple:alert]: Call home for CHECKSUM ERROR (multiple
disks)
```

- The errors are seen on both MCCIP clusters