



Quota email rules fail to alert when Quota user information is missing or unknown in AIQUM

https://kb-stage.netapp.com/data-mgmt/AIQUM/AIQUM_Kbs/Quota_email_rules_fail_to_alert_when_Q...

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Applies to

- Active IQ Unified Manager (AIQUM) 9.x
- User Quota
- CIFS Active Directory

Issue

- Quota email rules do not work due to the Quota user information does not show in AIQUM.
- The user or group information is **Unknown**.
- The email address of the user is **Not configured**.