



## Failed to add a cluster to ActiveIQ UM because of network issues

[https://kb-stage.netapp.com/data-mgmt/AIQUM/AIQUM\\_Kbs/Failed\\_to\\_add\\_a\\_cluster\\_to\\_ActiveIQ\\_U...](https://kb-stage.netapp.com/data-mgmt/AIQUM/AIQUM_Kbs/Failed_to_add_a_cluster_to_ActiveIQ_U...)

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### Applies to

- ActiveIQ Unified Manager (UM) 9.10P1
- ONTAP cluster 9.9.1

### Issue

Adding a cluster to UM fails with error

Unable to add cluster data source. This can occur if the clocks on the systems are not synchronized and the Active IQ Unified Manager HTTPS certificate start date is later than the date on the cluster, or if the cluster has reached the maximum number of EMS notification destinations.

- The error is not related to NTP or time issues
- The error is not related to the HTTPS certificate
- The error is not related to the [maximum number of EMS notifications](#)