



ActiveIQ Unified Manager triggers outdated security events for ONTAP 9.10 and above clusters

https://kb-stage.netapp.com/data-mgmt/AIQUM/AIQUM_Kbs/ActiveIQ_Unified_Manager_triggers_outd...

Updated: Wed, 24 Jun 2026 08:15:43 GMT

Applies to

- ActiveIQ Unified Manager (AIQUM) 9.6+
- ONTAP 9.10.1 and above
- CVE Security Vulnerabilities
- AIQ Rules

Issue

- ActiveIQ Unified Manager is detecting old events on ONTAP 9.10 and above clusters
- This version is not affected by any of the upgrade events generated

- The alerts are coming back after each weekly AutoSupport (ASUP) even if manually marked as resolved
- Security Events with an impact area of "Upgrade" are triggered for vulnerabilities resolved in prior ONTAP versions
- Clusters with older ONTAP versions are not affected
- AIQCA Secure logs are full of 404 error messages searching for older ASUPs on the day when these events triggered:

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AIQCA Secure - 2022-03-28 00:16:17,160 - [INFO] > Collection of ASUPs
'202202231317.0.files/, 202202231317.1.files/, 202202231317.2.files/,
202202231318.0.files/, 202202231318.1.files/, 202202231319.0.files/,
202202231339.0.files/, 202202231339.1.files/, 202202231340.0.files/,
202202231340.1.files/, 202202231340.2.files/, 202202231341.0.files/,
202203071310.0.files/, 202203071311.0.files/, 202203071311.1.files/,
202203071311.2.files/, 202203071312.0.files/, 202203071312.1.files/,
202203071332.1.files/, 202203071333.0.files/, 202203071333.1.files/,
202203071333.2.files/, 202203071334.0.files/, 202203071334.1.files/' were
not completed in earlier runs. Retrying them.
AIQCA Secure - 2022-03-28 00:16:17,386 - [INFO] > ASUP_Download_Begin from
x.x.x.x/node-01, ASUP ID - 202202231317.0.files/
AIQCA Secure - 2022-03-28 00:16:25,589 - [ERROR] > ASUP_Download_Fail Could
not fetch asup 202202231317.0.files/ from /etc/log/autosupport/. Reason -
404 - Not Found
AIQCA Secure - 2022-03-28 00:16:25,589 - [INFO] > ASUP_Download_Begin from
x.x.x.x/node-01, ASUP ID - 202202231317.1.files/
AIQCA Secure - 2022-03-28 00:16:33,795 - [ERROR] > ASUP_Download_Fail Could
not fetch asup 202202231317.1.files/ from /etc/log/autosupport/. Reason -
404 - Not Found
AIQCA Secure - 2022-03-28 00:16:33,795 - [INFO] > ASUP_Download_Begin from
x.x.x.x/node-01, ASUP ID - 202202231317.2.files/
AIQCA Secure - 2022-03-28 00:16:42,026 - [ERROR] > ASUP_Download_Fail Could
not fetch asup 202202231317.2.files/ from /etc/log/autosupport/. Reason -
404 - Not Found

.....Truncated

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