



OnPrem Cloud Manager installation hangs because of insufficient CPU's

https://kb-stage.netapp.com/cloud/ncds/nc/Cloud_Manager/OnPrem_Cloud_Manager_installation_han...

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Applies to

- OnPrem Cloud Manager (OCCM)
- Centos 7.9
- VMware Virtual Machine

Issue

- The installation of [OnPremise OCCM](#) does not succeed
- The installation hangs on the last step `Waiting For Web Server to be up`

```
***** Installation Finished <date>*****
```

- You can now access NetApp Service Connector by browsing to this machine.

To access NetApp Service Connector from a different machine,
just use `http://<SERVER_IP>`

- You can use the Netapp OnCommand Cloud Manager rest APIs by accessing
`http://<SERVER_IP>/occm/api-doc`

- The AutoSupport feature is enabled by default (recommended).

***** Waiting For Web Server to be up *****

.....

- **The `/opt/application/netapp/cloudmanager/log/service-manager.log` shows error**

ERROR: for occm Cannot create container for service occm: Range of CPUs is
from 0.01 to 1.00, as there are only 1 CPUs available