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## Error while retrieving volumes for working environment

[https://kb-stage.netapp.com/cloud/ncds/nc/Cloud\\_Manager/Error\\_while\\_retrieving\\_volumes\\_for\\_workin...](https://kb-stage.netapp.com/cloud/ncds/nc/Cloud_Manager/Error_while_retrieving_volumes_for_workin...)

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### Applies to

- NetApp Cloud Manager
- NetApp Cloud Volumes ONTAP (CVO)
- Microsoft Azure

### Issue

When trying to enter a WorkingEnvironment, the following error is displayed in Cloud Manager:

```
An error occurred while retrieving volumes for working environment ABCD_123_01:  
This request is not authorized to perform this operation.
```

