



Connector fails to upgrade from 3.9.6 to 3.9.7

https://kb-stage.netapp.com/cloud/ncds/nc/Cloud_Manager/Connector_fails_to_upgrade_from_3.9.6_to...

Updated: Wed, 22 Apr 2026 02:10:13 GMT

Applies to

Cloud Manager

Issue

Connector shows a red banner in the GUI when attempting to upgrade from 3.9.6 to 3.9.7:

```
Request failed: HTTP/1.1 400 Bad Request, More data read than expected:
dataLength=58;expectedLength=0; includeSkipped=true; in.getClass()=class
com.amazonaws.services.s3.AmazonS3Client$2; markedSupported=false;marked=0;
resetSinceLastMarked=false; markCount=0; resetCount=0
```