NetApp Knowledge Base

E-Series drive returned check condition causing RHEL errors

https://kb-stage.netapp.com/on-prem/E-Series/Hardware-KBs/E-Series_drive_returned_check_conditio…
Updated: Wed, 24 Jun 2026 06:07:11 GMT

Applies to

- NetApp E-Series
- Red Hat Enterprise Linux (RHEL)

Issue

- Alert reported on RHEL host:

```
-prod clurgmgrd: [11906]: <err> /oradata/DBS is not a directory
```

- Following event log seen in the Major Event Log (MEL) against single drive:

> Date/Time: 8/27/21 5:43:33 PM

'NetApp provides no representations or warranties regarding the accuracy or reliability or serviceability of any information or recommendations provided in this publication or with respect to any results that may be obtained by the use of the information or observance of any recommendations provided herein. The information in this document is distributed AS IS and the use of this information or the implementation of any recommendations or techniques herein is a customers responsibility and depends on the customers ability to evaluate and integrate them into the customers operational environment. This document and the information contained herein may be used solely in connection with the NetApp products discussed in this document.'

Sequence number: 22648
Event type: 1016
Event category: Error
Priority:
Informational
Event needs attention: false
Event send alert: false
Event visibility: true
Description: Drive returned unrecoverable
media error
Event specific codes: 3/11/0
Component type: Drive
Component location: Tray 99, Slot 18
Logged by: Controller in slot
B

© 2023 NetApp.No part of this document covered by copyright may be reproduced in any form or by any means—graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system—without prior written permission of the copyright owner. For more information, see Legal Notices.