



Commvault IntelliSnap backup fails because Commvault jobs are scheduled too close

https://kb-stage.netapp.com/data-mgmt/AIQUM/AIQUM_Kbs/Commvault_IntelliSnap_backup_fails_bec...

Updated: Sun, 21 Jun 2026 20:17:45 GMT

Applies to

- ActiveIQ Unified Manager
- OnCommand Unified Manager
- Commvault IntelliSnap

Issue

- The snapvault backup job from Commvault fails with the following error:

```
DataFabric Manager Backup Job id [<job-id>] did not complete successfully for  
Dataset id
```

```
[<uuid>:app_type=AIQ_UM,type=storage_service_subscription,uuid=<uuid>], Source Copy [7]. DFM Job Status = [Failed to update SnapMirror relationship '<relationship name>'. Error: SnapMirror relationship is not in idle status (current status = 'TRANSFERRING')..].
```

- The Unified Manager `audit.log` generates the error:

```
<date> [:NOTIC]:intellisnap:API:err:[<IP>]::Object '<target volume>' is already subscribed to storage service '<Storage-Service-Name>' with context '<context>'
```