



## SaaS backup for Exchange starts taking much longer to complete

[https://kb-stage.netapp.com/Legacy/NetApp\\_HCI/SaaS\\_Backup/SaaS\\_backup\\_for\\_Exchange\\_starts\\_t...](https://kb-stage.netapp.com/Legacy/NetApp_HCI/SaaS_Backup/SaaS_backup_for_Exchange_starts_t...)

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### Applies to

SaaS Backup for Microsoft Office 365 (SaaS)  
Exchange Online (EXO) backups

### Issue

- SaaS Backup jobs for Exchange isuddenly start taking much longer to complete
- Can also include Groups backups