



Cloud Insights Acquisition Unit not connected and acq service will not start

https://kb-stage.netapp.com/cloud/ncds/DII/Cloud_Insights_Acquisition_Unit_not_connected_and_acq_...

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Applies to

Cloud Insights (CIS)

Windows OS

Issue

- The acquisition unit (Admin / Data Collectors / Acquisition Units) shows "Not Connected"
- When manually attempt to start acquisition service, it will not start.

