



'Tridentctl get backend' times out with exit code 1 with Flexgroup PVC

https://kb-stage.netapp.com/cloud/Astra/Trident/Tridentctl_get_backend_times_out_with_exit_code_1...

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Applies to

- Astra Trident
- Kubernetes

Issue

- When executing `tridentctl get backend, (sc or volume)` the CLI errors with the following or similar:

```
Error: Get "http://127.0.0.1:8000/trident/v1/backend": EOF
command terminated with exit code 1
```

- The following similar error is seen in the trident-controller log:

```
level=warning msg="Failed to create the volume on this pool."  
error="backend cannot satisfy create request for volume: xxxx (ONTAP-NAS-  
FLEXGROUP pool xxxx; error creating FlexGroup: API status: failed, Reason:  
Size \"'x'TB\" is too small. Minimum size is \"'y'TB\", Code: 13115)\""
```

- The PV volume is not created on the storage controller SVM