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## ARW email alerts do not show volume information

[https://kb-stage.netapp.com/on-prem/ontap/Ontap\\_OS/OS-KBs/ARW\\_email\\_alerts\\_do\\_not\\_show\\_volu...](https://kb-stage.netapp.com/on-prem/ontap/Ontap_OS/OS-KBs/ARW_email_alerts_do_not_show_volu...)

Updated: Wed, 22 Apr 2026 02:10:29 GMT

### Applies to

- Anti-Ransomware Protection (ARP)
- ONTAP 9

### Issue

- No volume/SVM information when ARW alerts is triggered and forwarded to mail server:

Call home message for POSSIBLE RANSOMWARE ACTIVITY DETECTED

- Corresponding event does show the correct information:

Call home message for POSSIBLE RANSOMWARE ACTIVITY DETECTED, Volume: vol1 (UUID: d912e2eb-751e-11f0-8b7f-d039eaa976a7) in Vserver: svm1 (UUID:

82c46200-1534-11f0-8b7f-d039eaa976a7)