



Mediator add fails after installation

https://kb-stage.netapp.com/on-prem/ontap/Mediator/Mediator-KBs/Mediator_add_fails_after_installation

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Applies to

- Mediator 1.9.1
- RHEL 8.8
- MetroCluster IP

Issue

Mediator add command results in error:

```
::*> metrocluster configuration-settings mediator add -mediator-address  
10.xx.xx.xxx
```

Adding the mediator and enabling Automatic Unplanned Switchover. It may take a

few minutes to complete.

Please enter the username for the mediator: mediatoradminp

Please enter the password for the mediator:

Confirm the mediator password:

Creating mediator mailboxes...

Error: command failed: The request to reach the mediator failed during the add operation.

Check if the mediator is reachable and then try the operation again.

```
[2025-09-17 10:40:03,298] [ERROR] [31] [scstadmin.py:88] scstadmin FAILED:
/usr/bin/sudo scstadmin -noprompt -add_target
iqn.2012-05.local:mailbox.target.007189c7-0cf5-11ed-8a00-d039ea91ea2a:d17977cf-0cc
bb06-d039ea90b8ba:1 -driver iscsi -attributes 'MaxSessions=4,IncomingUser=###
[2025-09-16 11:35:02,891] [ERROR] [28] [restapi.py:103]
ontap_mediator.controllers.targets.post_target() failed with an exception:
RAN: /usr/bin/fallocate /mnt/iscsi_space/
mb.007189c7-0cf5-11ed-8a00-d039ea91ea2a:d17977cf-0cda-11ed-
bb06-d039ea90b8ba:1.0 -l 24117248
```