



BES port flapping due to unsupported cable or optics

https://kb-stage.netapp.com/on-prem/ontap/mc/MC-KBs/BES_port_flapping_due_to_unsupported_cabl...

Updated: Wed, 24 Jun 2026 07:24:51 GMT

Applies to

- MetroCluster
- ONTAP 9
- BES-53248

Issue

- CRC errors seen on both nodes

Node-01 (SN: 900000000000) - e0b has 582 CRC errors. Uptime is 0:06:05.

Node-02 (SN: 910000000000) - e0b has 437 CRC errors. Uptime is 0:06:06

- The following can be seen from the switch logs. Input power is low.

```
***** show fiber-ports optical-transceiver-info all
*****
```

Link	Length Number	Length of Lanes	Vendor Name	Link			Nominal	Serial Number	Bit Rate
				50um	62.5um	Per Lane			
Port	Part Number	[Mbps]	Rev	[m]	[m]	[m]			
0/13	SFP+-10G-ZR-58.9	10300		0	0	--	XXXXXXXX		
0/14	SFP+-10G-ZR-48.5	10300		0	0	--	XXXXXXXX		

```
***** show fiber-ports optical-transceiver all *****
```

Port TX	Physical Port/ LOS	Port/ Lane Number	Temp [C]	Voltage [Volt]	Current [mA]	Output Power [dBm]	Input Power [dBm]	Fault
0/13	No	0/13-Lane1	24.0	3.312	74.2	2.145	-20.088	
0/14	No	0/14-Lane1	27.0	3.308	81.7	1.441	-23.010	