



## BDFU: Error contacting two peer FC-to-SAS bridges

[https://kb-stage.netapp.com/on-prem/ontap/mc/MC-KBs/BDFU\\_\\_Error\\_contacting\\_two\\_peer\\_FC\\_to\\_S...](https://kb-stage.netapp.com/on-prem/ontap/mc/MC-KBs/BDFU__Error_contacting_two_peer_FC_to_S...)

Updated: Wed, 22 Apr 2026 02:10:23 GMT

### Applies to

- Fabric MetroCluster
- Background Disk Firmware Update

### Issue

Errors in EMS when updating disk firmware:

```
Thu Dec 12 15:31:42 +0100 [ClusterA-01: bg_disk_fw_update_admin:
bdfu.selected:info]: Disk SwitchA1:11.126L1007 [NETAPP Disk-Model Disk-FW] S/
N [Disk-SN] selected for background disk firmware update.
Thu Dec 12 15:31:42 +0100 [ClusterA-01: dynamic_dev_qual_admin:
dfu.firmwareDownloading:info]: Now downloading firmware file /etc/disk_fw/Disk-
Model.NA02.LOD on 1 disk(s) of plex [Pool0]...
Thu Dec 12 15:31:42 +0100 [ClusterA-01: dynamic_dev_qual_admin:
```

```
dfu.badBridgeShelfConfig:error]: Error contacting two peer FC-to-SAS bridges.  
Unable to download firmware to disk SwitchA1:11.126L1007 [NETAPP Disk-Model  
NA02] S/N [Disk-SN].
```