NetApp Knowledge Base

E-Series controller hit several panics within short time frame in dual controller system

https://kb-stage.netapp.com/on-prem/E-Series/Hardware-KBs/E-Series_controller_hit_several_panics_…
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Applies to

- NetApp E-Series
- StorageGrid Storage Appliances

Issue

Dual controller system hit different panic within few months always on the same controller:

`excLogShow` from `STATE-CAPTURE-DATA` in support bundle/AutoSupport

- PANIC: cachePurge

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- PANIC: IOP layer (1) timeout!
- PANIC: SIGSEGV Received

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