



## Port reports invalid SFP installed and fails to come up with a valid SFP

[https://kb-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Port\\_reports\\_invalid\\_SFP\\_installed\\_and\\_f...](https://kb-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Port_reports_invalid_SFP_installed_and_f...)

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### Applies to

- XL710 Network Adapter
- ONTAP 9, on fixed version for bug [1468359](#)

### Issue

- 10G port does not come up
- EMS reports that the installed SFP is not supported even though it is

```
Thu Mar 14 10:22:29 -0400 [node-01: kernel: netif.sfpNotSupported:error]:  
The SFP+ or QSFP+ module (Intel Corp FTLX8574D3BCV-IT) installed in  
e3d is not supported with this network interface.
```

- `dmesg` reports the port does not come up because of an unsupported SFP

```
[770980] e3d: Link failed because an unqualified module was detected! -  
ixl_link_event:64:1:0:0:0:0
```