



One port in a 40Gb card using 4x 10Gb breakout QSFPs is down

https://kb-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/One_port_in_a_40Gb_card_using_4x_10...

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Applies to

- Single network port in breakout QSFP cable (4x10)
- 10/40 Gigabit Ethernet PCIe card XL710 QSFP+ P/N X1144A
- Cluster network connectivity

Issue

- One cluster port down. **Example:**

```
slot 4: 10/40 Gigabit Ethernet Controller XL710 QSFP+
e4a MAC Address:      00:a0:98:ed:91:73 (auto-10g_twinax-fd-up)
QSFP Vendor:         CISCO
```

```
    QSFP Part Number:    L45593-D178-B50
    QSFP Serial Number:  LCC1942GADF
e4b MAC Address:       00:a0:98:ed:91:74 (auto-10g_twinax-fd-up)
    QSFP Vendor:         CISCO
    QSFP Part Number:    L45593-D178-B50
    QSFP Serial Number:  LCC1942GADF
e4c MAC Address:       00:a0:98:ed:91:75 (auto-unknown-fd-down)
    QSFP Vendor:         CISCO
    QSFP Part Number:    L45593-D178-B50
    QSFP Serial Number:  LCC1942GADF
e4d MAC Address:       00:a0:98:ed:91:76 (auto-10g_twinax-fd-up)
    QSFP Vendor:         CISCO
    QSFP Part Number:    L45593-D178-B50
    QSFP Serial Number:  LCC1942GADF
```

- The issue remains after a node port `-up-admin false/true`
- The issue remains after a switch port `shut/no shut`
- The issue remains after the cable re-seat