



New Installation system in boot loop error 3 disk configuration failed

https://kb-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/New_Installation_system_in_boot_loop_er...

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Applies to

- ONTAP
- AFF -A900

Issue

New installation stuck in boot loop due to failed disk:

```
Nov 20 13:37:46 [localhost:diskown.errorReadingOwnership:notice]: error 3 (disk failed) while reading ownership on disk xx.xx.12 (S/N )
disk remove_ownership: Remove ownership failed. Reason: Failed disk. Number of disks with errors:
Nov 20 13:37:46 [localhost:diskown.errorDuringIO:error]: error 3 (disk failed) on disk xx.xx.12 (S/N) while reading entire disk ownership area
```

```
Nov 20 13:37:46 [localhost:diskown.ownerChangeFailed:error]: Disk ownership  
change request failed on disk xx.xx.12 (S/N ). Reason: Failed disk.  
Nov 20 13:37:46 [localhost:diskown.ownerChangeFailed:error]: Disk ownership  
change request failed on disk xx.xx.12P3 (S/N ). Reason: Failed disk
```