



Missing path to drive(s) post NSM100 firmware upgrade

https://kb-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Missing_path_to_drive_s_post_NSM100_f...

Updated: Wed, 22 Apr 2026 02:10:16 GMT

Applies to

- ONTAP 9
- NS224 Shelves

Issue

- Following the firmware upgrade of the NS224 shelf modules, nodes reporting Single or Mixed-Path

```
Cluster::> system node run -node <node name> -command sysconfig -a
```

NetApp Release 9.x: Fri Jan 1 12:00:00 EST 2022

System ID: 999999999(Node1); partner ID: 8888888888 (Node2)

System Serial Number: 111111111111 (Node1)

System Rev: F3

System Storage Configuration: **Single-Path HA**

- Auto support reports disk redundancy alert
HA Group Notification (DISK REDUNDANCY FAILED) ERROR