



BMC upgrade stuck at 60 percent

https://kb-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/BMC_upgrade_stuck_at_60_percent

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Applies to

- AFF-A400, AFF-A800
- FAS8300
- ONTAP 9
- BMC Firmware Upgrade

Issue

- BMC Firmware Upgrade is completed but upgrade progress shows as 60% completed.

```
XXXXXX::*>system service-processor image update-progress show
Node          In Progress Start Time          Percent Done      End Time
```

```
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-----  
XXXXXX 01      yes      2/24/2023 10:46:12 60      -  
XXXXXX 02      no       2/23/2023 13:11:59 100     2/23/2023 13:17:22  
2 entries were displayed.
```

- BMC reboot `system service-processor reboot` does not solve the problem